

Warranties & life expectancy /



Altro product warranties

As indicated on the Product Selection Chart Altro offers

product warranties as part of the Altro Assurance of Customer Satisfaction. This assures customers that, provided the conditions of the warranty have been observed, Altro will provide replacement material free of charge.

Life expectancy, traffic and usage

In addition, through its long experience, Altro is able to give guidance for a product's life expectancy to the specifier/user. This means that, given correct installation and average usage, the product can be expected to perform satisfactorily for the number of years indicated in the Product Selector chart on page XX.

IT SHOULD BE NOTED THAT LIFE EXPECTANCY IS ONLY AN INFORMAL GUIDELINE FIGURE AND CANNOT BE RELATED TO SPECIFIC APPLICATION CONDITIONS. IT IS BASED ON THE CORRECT CHOICE OF PRODUCT FOR AN APPLICATION, CORRECT INSTALLATION BY A COMPETENT CONTRACTOR ON DRY, PROPERLY PREPARED SUBSTRATE AND AN APPROPRIATE CLEANING AND MAINTENANCE REGIME.

explore [altroism](http://www.altro.com) at www.altro.com

product information:

Tel: 01502 580580 E-mail: walls@altro.com

Colour and colour fastness

While every attempt is made to use colours that maintain their original intensity and hue over the life of the product, actual location conditions will influence this to a greater or lesser extent. Variations can occur from causes such as: strong sunlight, wear, dirt and maintenance and chemicals. In addition, perceived changes in colour can occur due to changes in surrounding colourways, decorative effects, etc. The colour temperature of different light sources (i.e. lamps such as tungsten 'bulbs', fluorescent 'tubes' and halogen spots) may also have a marked effect on different colours.

For more information visit www.altro.com.

It should also be noted that, while every attempt is made to keep colour constant, different batches of the same product colour may show variations; colour of samples may differ from production batches.

The Altro assurance™

The Altro Assurance of Customer Satisfaction is a unique expression of our commitment to being a

our promise to deliver



the highest quality products & services

high performance supplier, in all aspects of supply, service and support to our customers and specifiers. This includes: products sourced and manufactured to the highest standards which meet

all certification, norms and standards for fitness for use; product information; technical information; training; inspection services; reference site visits; samples and test areas; care and maintenance assistance (see page XX); and advice on specialist contractors (see page XX).



samples@altro.com